



Product Maintenance

Maintenance, care, replacement parts, cleaning

Please understand that it is not possible for us to be aware of every type of cleaning method. If you have any specific questions, please ask your supplier and the producer of the cleaning materials you use. They will be able to provide you with expert advice.

Hinges, runners and other moveable parts of the shower enclosure should be checked after cleaning and re-grease if necessary. Use only acid-free grease. We recommend silicone grease or household Vaseline.

To ensure continued perfect functioning, damaged panels must be replaced. An exploded view in the installation instructions will provide you with an overview of replacement parts. Details for supply of replacement parts can be found in your warranty card.

E.1 Basics

Modern shower enclosures consist of a number of materials: brilliant safety glass or high quality acrylic panels, precious metals like aluminum, stainless steel, engineering plastics, chrome fittings, ball-rollers and much more. For all of these materials, it is important to use cleaning materials which are as non-aggressive as possible. Abrasive products, cloths and sponges should not be used. As with a car, the parts and the surface of your shower enclosure should be protected from damage. If this care is taken, your shower enclosure will give you years of reliable use, retaining the beauty and functionality of the day you bought it.

E.2 Regular cleaning

Please clean your shower enclosure regularly, depending on frequency of usage, type of water and degree of grime. Do not allow limescale to build up in your shower enclosure. Limescale is also present in soft water, and once formed it can become impossible to remove.

We recommend regular cleaning of your shower enclosure with our specialized product Pronett, available from dealerships. Alternatively, you can use commercially-available products designed specifically for cleaning showers.

Please check that your cleaning products are not excessively acid or alkaline in nature. Avoid the use of abrasive, oxidative or chlorinated cleaning agents.

Do not allow cleaning agents to soak or dry into metal surfaces (frame or hinge), plastic or washers. It could cause permanent staining and ruin the surface area. Always rinse the enclosure well and dry off in order to remove traces of limescale.

E.3. Glass shower enclosures with or without ProCare or PROTECT surface treatment

(This section does not apply to shower enclosures with acrylic panels)

Real glass treated with ProCare or PROTECT makes cleaning a lot easier. Both treatments protect your glass and allow water to run off the glass more easily. As the water remains on the surface for less time,

there is less build-up of limescale. Treated glass, however, must still be cleaned regularly depending on frequency of use, type of water and degree of grime (*see E.2 Regular cleaning*).

Do not use – for any kind of glass - aggressive cleaning agents or abrasive cloths or sponges, as they could scratch the glass and, in the case of ProCare or PROTECT treated glass, destroy and inactivate the coating.

In the case of persistent stains on glass, try removing them with vinegar and rinsing well.

For glass without surface treatment and glass with ProCare, use commercially available anti-limescale cleaning products (ATTENTION: Do not use for glass with PROTECT treatment). Likewise, in this case, remove all traces of dirt first, and then rinse well. Then follow cleaning instructions as per E.2.

Always ensure that vinegar-based cleaning products and anti-limescale products do not come into contact with other surfaces or parts of the shower enclosure, as they could damage them irreversibly and cause surface staining.

E.4. Glass shower enclosures with mirror effect glass

(This section does not apply to shower enclosures with acrylic panels)

Real glass with mirror effect surface is an eye-catcher in every bathroom and ensures an impressive sense of space. Please notice the following instructions for the correct care of the mirror surface of your glass.

Do not use for the mirror surface any kind of abrasive cleaners or abrasive sponges or cloths. This can cause scratches on the mirror surface and damage it.

Use soft cloths and a mild household cleaner to clean the mirror surface. Please check that your cleaning products are not excessively acid or alkaline in nature. Be sure to avoid oxidative or chlorinated detergents. After cleaning rinse the surface with plenty of water and dry it with a soft cloth.

For cleaning the side of the glass facing away from the mirror, please follow cleaning instructions as per E.3 "Glass shower enclosures" and E.2 "Regular cleaning".

E.5 Shower enclosures with acrylic paneling

Do not use abrasive cleaning agents, sponges or clothes, as they could scratch the acrylic paneling.

Acrylic paneling should not be cleaned with vinegar-based, anti-limescale or other aggressive products as they could cause surface smearing or clouding. Other chemical products such as, for example, nail-varnish remover, may corrode the acrylic panels. Please make sure that these products do not come into contact with the shower enclosure.

For further information, please refer to E.2.

E.6 After showering

To prevent the formation of limescale, remove excess water from shower panels with a rubber window wiper and dry the remaining droplets of water after every shower. Air regularly and well in to prevent mould.